

# Marion County Services for the Developmentally Disabled

"To Increase Choice, Respect, Ability, and Involvement for the  
Developmentally Disabled Citizens of Marion County."



**2024 Annual Report**



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## Board of Directors

Denny Yeater– President

LeighAnn Bergman– Vice President

David Brown– Treasurer

John Freiling

Nancy Miller

Sandy Walton

Paula Crookshanks

Mary Smoot

Lee Ann Homberger

**“The two most important days in  
your life are the day you are  
born and the day you find out  
why.”**

**— Mark Twain**

## About our Board

MCSDD is governed by a volunteer Board of Directors representing: families, professionals, and the general community. The Board of Directors is committed to upholding the MCSDD Mission and ensuring that all citizens of Marion County are serviced with respect and integrity. The Board of Directors volunteers their time, energy, and expertise to provide direction to MCSDD employees, set policies, and approve the budgets. The Board of Directors typically meets on the second Tuesday of each month; these meetings are open and are held at 12 Northport Plaza.

## Letter from our Executive Director

The last few years have been marked by ongoing change. Among these changes, none has been more prominent than the implementation of a waitlist for people needing services through the Department of Mental Health (DMH). This waitlist has emphasized the escalating need for specialized support across our state and the critical gaps in the availability of this support. The waitlist impacts people, families, and communities, creating hardships for everyone it touches. Delays in support represent disrupted lives and deferred opportunities. They also serve as a powerful call to action—an opportunity to champion solutions and design a more relevant system to address these urgent needs.

I applaud the Board members past and present, the employees, and many of the provider agencies, parents, guardians, educators, state workers and volunteers for their hard work and dedication of time and talents to plan and build the best services and supports for the residents of Marion County with disabilities. Thanks to their devotion and compassion, the future remains hopeful for all who share the passion to seek and desire the best for everyone.

MCSDD assures a conflict free case management for all persons with developmental disabilities that are in Home and Community Based Services Waivers (HCBS). In doing this it provides better person-centered planning and identifies additional community resources. We are very proud of the work we have accomplished and continue to receive very positive feedback from families/individuals served and the agencies that provide the services. It opens new doors of what our agency is capable of in the quality of services provided to those we serve.

This past year MCSDD funded over 60 individuals and providers by granting \$200,000+ to assist in the purchase of specialized medical equipment, tuitions, program services, transportation, respite needs, etc., to residents of the county of Marion who otherwise would not have resources available. When needs cannot be met through federal, state, or other local resources, MCSDD diligently works to fill that funding gap. Though this becomes more challenging every year, we have distributed over a million dollars in funds in the past five years to assist in filling those needs.

In addition, MCSDD formed a corporation in 2024, Marion County Cornerstone, Inc. The goal is to provide more funding opportunities to support community events, summer camps, and employment opportunities. Though the corporation is still in the developing state, the mission is “to nurture the limitless possibilities for the developmentally disabled”.

We will continue our Mission: To increase choice, respect, ability, and involvement for the developmentally disabled citizens of Marion County. In doing so we ensure that individuals with developmental disabilities have quality opportunities and choices to be fully included in society and we will pursue our vision that people do not fall in the gaps of services and have what they need to live the lives they choose. I am confident that our future will be strengthened by the positive relationships we have with individuals, families, agencies and community leaders in Marion County.

Finding a way to contribute to the community, and the good feeling that goes with it, is something that you cannot measure in dollars and cents. So whatever our county contributes to these worthwhile efforts, you can see the result in the contented smiles and happy eyes of those who are finding their way.

As we face the year ahead, there are still many challenges that remain. We will keep nurturing these efforts, ensuring that the systems in place continue to evolve and grow, fostering opportunity and inclusion for all individuals regardless of ability. By working together, we are contributing to a society where dignity, justice and respect are afforded to all people of all abilities.

*Cathy Arrowsmith*

Cathy Arrowsmith  
Executive Director



## Our facilities and Vehicles



12 Northport Plaza, Hannibal



2018 Ford Focus



2018 Ford Focus



2018 Ford Focus

## About Our Services

MCSDD's mission is "To Increase Choice, Respect, Ability, and Involvement for the Developmentally Disabled Citizens of Marion County." MCSDD is the local Senate Bill 40, which was developed in 1988. This bill was approved by the citizens of Marion County to provide services for the individuals in Marion County that have been diagnosed with a developmental disability before the age of 22. Each individual we serve must have a qualifying diagnoses and be found, by St. Louis Regional Office, to need assistance in two of the following categories:

- ◆ Self Care
- ◆ Language/Communication
- ◆ Learning
- ◆ Mobility
- ◆ Self-Direction
- ◆ Independent Living/Self-Sufficiency

**What We Provide:** Grant funding, Support Coordination, Resources, Activities, Payee, and Camps

### Our Values:

- ◆ Everyone has the right to be treated with dignity and respect.
- ◆ Everyone is empowered to make an informed choice.
- ◆ Everyone's strengths, abilities, and inherent value defines who they are; not their disability.
- ◆ Everyone with intellectual and developmental disabilities belong in their community and have fundamental moral, civil, and constitutional rights to be fully included and actively participate in all aspects of society.

### Our Commitment:

- ◆ Support self-determination and self-advocacy: with the appropriate resources and supports, people with intellectual and developmental disabilities are able to make decisions about their lives, and their desires should be respected.
- ◆ To offer excellent services: achieved by receiving community input and alliance, implementing quality outcomes, satisfaction surveys, and maintaining accreditation.
- ◆ Work with individuals, organizations, and agencies to achieve the quality life that the individuals in our services deserve.
- ◆ We conduct business with integrity and accountability; we also have open, honest, and timely communication.

## Grants

MCSDD has two grant cycles every year. The first grant opens on August 1st and closes the second Friday in October. This grant cycle is for individuals in our services and other agencies that serve individuals in Marion County. The second cycle opens on February 1st and closes April 1st; this grant cycle is only open for individuals we serve. This year MCSDD was able to provide several times through the grant and also provide funding to two agencies. The types of items requested and awarded were: Respite, shower chair, camp tuition, iPad with communication software, shoes, mileage reimbursement, sensory items, Meals on Wheels, weighted blanket, YMCA membership, incontinence items, clothing, and legal fees to help families attain guardianship.

**WONDERLAND** *Camp*  
ESTABLISHED 1969



## Personnel

### Administration

Cathy Arrowsmith- Executive Director  
Suzanne Duesdieker- HR/Marketing Manager  
Carla Childress- Payroll Manager  
Pam Miller- Administrative Assistant  
Cierra Thomas- Finance Specialist  
Kathy Butler- Community Coordinator (PT)

### Support Coordination

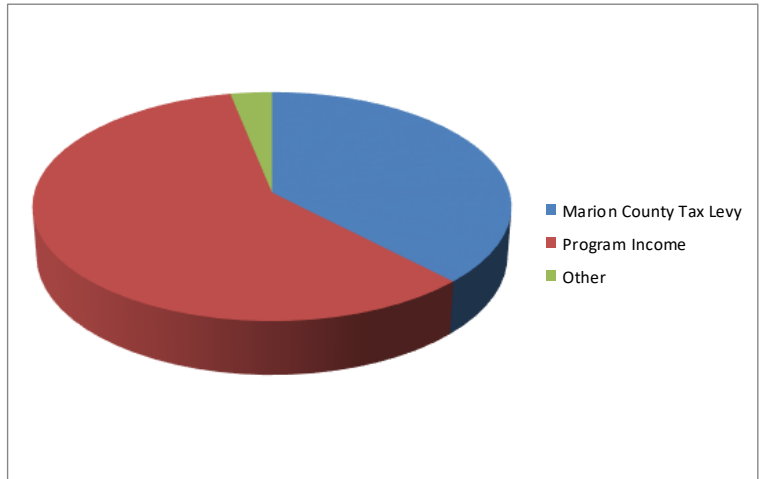
Mahogany Wallis- Support Coordination Supervisor  
Barb Van Abbema- Support Coordination Assistance Supervisor  
Sarah Reiff- Intake Coordinator  
Elliott Butler- Support Coordinator II  
Jennifer Corey- Support Coordinator II  
Miranda Anderson- Support Coordinator I  
Brittney Rysdam- Support Coordinator I  
Todd Wenzel- Support Coordinator I  
Bethany Schobert- Support Coordinator I  
Mindy Doellman- Support Coordinator I  
Jennifer Davis- TCM Quality Enhancement (PT)  
Alison Wagner- Support Coordinator Assistant  
Ariana Simmons - Support Coordinator Assistant

“It’s not how much we give, but how much love we put into giving.” Mother Teresa

## Operating Resources & Expenses

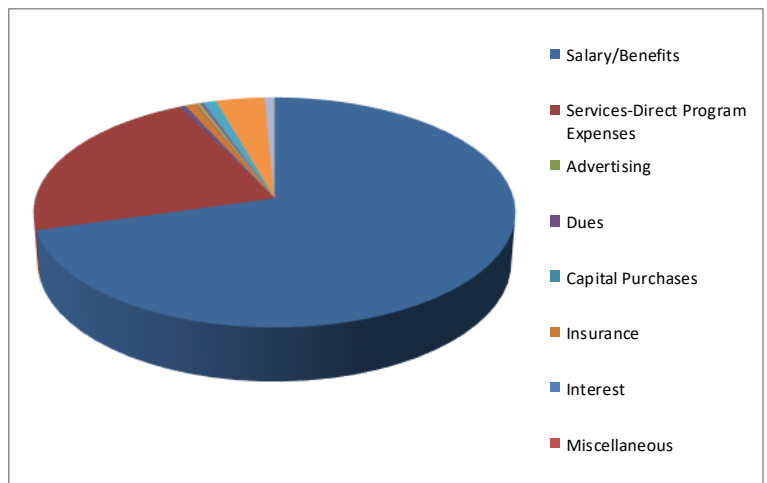
### REVENUES:

Marion County Tax Levy	\$722,916.46
Program Income	\$1,130,684.28
Other	<u>\$60,291.68</u>
<b>Total Income</b>	<b><u>\$1,913,892.42</u></b>



### EXPENSES:

Salary/Benefits	\$1,351,247.78
Services-Direct Program Expenses	\$422,784.00
Advertising	\$329.00
Dues	\$8,635.17
Capital Purchases	\$ -
Insurance	\$15,445.00
Interest	\$234.00
Miscellaneous	\$1,603.59
Office Expenses	\$4,589.00
Postage	\$5,620.99
Professional Fees	\$18,235.64
Occupancy Costs	\$70,477.99
Telephone	\$13,608.51
Training Expenses	\$490.00
Travel	<u>\$ 432.10</u>
	<b><u>\$1,913,732.77</u></b>





## Surveys

### Individual Satisfaction Survey

(percentages based off of total responding surveys)

#### Overall rating of the helpfulness of services received:

- ◆ 60% rates as “Excellent”
- ◆ 34% rates as “Good”
- ◆ 3% rates as “Fair”
- ◆ 3% not responding

#### Overall rating of the staff providing your service:

- ◆ 63% rates as “Excellent”
- ◆ 34% rates as “Good”
- ◆ 3% rates as “Poor” (stating they don’t ask for anything)

#### Overall rating for how well the staff follow MCSDD’s mission statement to “increase choice, respect, ability, and involvement...”:

- ◆ 63% rates as “Excellent”
- ◆ 34% rates as “Good”
- ◆ 3% rates as “Fair”

NOTE: This survey was completed by:  
Individuals, guardians, and family members.

### Employee Satisfaction Survey

(percentages based off of total responding surveys)

#### Overall rating of supervisory staff:

- ◆ 45% rates as “Excellent”
- ◆ 33% rates as “Good”
- ◆ 22% rates as “Fair”

#### Overall rating of compensation and benefits:

- ◆ 11% rates as “Excellent”
- ◆ 44.5% rates as “Good”
- ◆ 44.5% rates as “Fair”

#### Overall top reasons to work for MCSDD:

- ◆ 1st– Flexible hours
- ◆ 2nd– Individuals
- ◆ 3rd– Work is rewarding
- ◆ 4th– Co-Workers

#### Overall things staff would like to see changed at MCSDD:

- ◆ 1st– Increase wages
- ◆ 2nd– Provide more or better training



## Support Coordination

Marion County Services has been providing Target Case Management services to the entire Marion County Region since 2010, through the Support Coordination department. There are currently over 300 individuals with developmental disabilities being served in Marion County. Support Coordination, provided by MCSDD, offers the following: developing a working plan to address the supports needed, assistance to complete paperwork, flexibility of time and resources offered, information received in a timely manner, accountability of services authorized, money allocated, and advocacy assistance.

## Support Coordination– Outcomes

### Individual results:

**Goal:** Individuals will be able to easily access their Support Coordinator.

**Results:** 97% of individuals responded excellent or good

**Goal:** Individuals Support Coordinator will assist with improving/maintaining your quality of life.

**Results:** 94% of individuals responded excellent or good

**Goal:** You are able to increase your choice, respect, ability, and involvement while interacting with MCSDD staff.

**Results:** 97% of individuals responded with excellent or good

**Goal:** Your Support Coordinator will provide helpful resources upon your request.

**Results:** 97% of individuals responded with excellent or good

**Goal:** To have individuals satisfied with their Support Coordinator

**Results:** 97% of individuals rated their SC either excellent or good

### Guardian results:

**Goal:** The Support Coordinator will provide helpful resources upon request.

**Results:** 100% of guardians reported excellent or good regarding the helpfulness of resources provided by the SC

**Goal:** To be satisfied with the Support Coordinator:

**Results:** 100% of guardians reported excellent or good for satisfactory with the SC



# Activities held throughout the year:



**MCSDD  
Painting Party  
August 15<sup>th</sup> and 22<sup>nd</sup>  
6pm-8pm  
#12 Northport Plaza (use Activity Room Door)  
RSVP by August 10<sup>th</sup>**



## MCSDD GAME NIGHT

FEBRUARY 20<sup>th</sup> AND 27<sup>th</sup>  
8PM UNTIL 9PM  
12 NORTHPORT PLAZA (USE ACTIVITY ROOM DOOR)  
BRING YOUR OWN SNACKS, DRINKS AND FAVORITE GAMES.  
THIS EVENT IS OPEN TO ALL AGE GROUPS  
QUESTIONS, CALL OR TEXT KATHY AT 712-335-0012



## MCSDD Prom (Wizard of Oz theme)



### MCSDD Annual Valentine Dance

February 16, 2023  
St. John's Lutheran School Gym  
6:30pm until 8:00pm  
Refreshments provided  
This event is open to all ages.  
We ask you dress modestly and we reserve the right to ask you to leave the dance. If we feel your attire is not modest or if you are drinking inappropriately, we ask that staff family stay with each individual.



Marion County for the Developmentally Disabled Activities

**September Activities**  
MCSDD Wheel of Fortune September 19<sup>th</sup> and 26<sup>th</sup> 6pm-8pm #12 Northport Plaza (use Activity Room Door) Please bring your own snack and drinks. Staff/family please stay with your individuals at all times. RSVP Kathy at 712-335-0012 (call or text)

**October Activities**  
MCSDD Craft Night October 17<sup>th</sup> and 24<sup>th</sup> 6pm-8pm #12 Northport Plaza (use Activity Room Door) RSVP by October 3<sup>rd</sup> Please bring your own snack and drinks. Staff/family please stay with your individuals at all times. RSVP Kathy at 712-335-0012 (call or text)

**FALL DANCING!**  
MCSDD Fall Dance October 27<sup>th</sup> 6pm-8pm St. John's Lutheran School Gym This is for ages 18 and older. Staff/family please stay with your individuals at all times. MCSDD staff has the right to ask anyone to leave for inappropriate dancing, language or attire. Prizes for the ugliest, scariest and prettiest.

**November Activities**  
MCSDD Holiday Card Making November 21<sup>st</sup> and 28<sup>th</sup> 6pm-8pm #12 Northport Plaza (use Activity Room Door) RSVP by November 16<sup>th</sup> Please bring your own snack and drinks. Staff/family please stay with your individuals at all times. RSVP Kathy at 712-335-0012 (call or text)

**December Activities**  
MCSDD White Elephant Gift Exchange December 12<sup>th</sup> and 19<sup>th</sup>, 6pm-8pm #12 Northport Plaza (use Activity Room Door) RSVP by December 5<sup>th</sup> Bring a new or used present valued up to \$5, wrapped. Please bring your own snack and drinks. Staff/family please stay with your individuals at all times. RSVP Kathy at 712-335-0012 (call or text)

### Camp YAGOTTAWANNA

October 2<sup>nd</sup> - October 6, 2023  
Hackberry Park Shelter 10am-2pm  
Fun, games, activities and more!  
Bring your own snacks and lunch  
Please RSVP by 9/18 so that we have enough supplies needed.

Come join the fun at the Fall Festival  
Wednesday, November 15<sup>th</sup>, 9:30am until 11:00am  
Abilities - 3175 Palmer Road  
Come play some games, do some crafts and enjoy some refreshments. Abilities and Marion County Services for the Developmentally Disabled sponsor this event.



### Soda Bar



## The BEST Program

MCSDD has been partnered with Hannibal High School and local job coaches through LOQW.

The BEST program has been around since 2017. It was started as a way to provide students with disabilities, real-life work experience and the skills they'll need when they graduate. The premise of the program is to provide students with employability skills that not only allow them to seek employment, but to retain that employment.

There were 9 senior students with MCSDD services and 3 Junior students.

Of the Seniors, we had 3 students at the Crossing, 1 student at HPS (bus barn), 1 student at the hospital, 2 students at Douglass, and 2 students at Hannibal Public Schools.

5 students requested grant funding

2 students requested and received waiver funding

2 students had waivers and added pre-voc services onto that waiver

8 students finished the full program. 1 student graduated early leaving the program.

The 3 juniors were all supported by para-educators funded through the school.



## Payee Services

MCSDD offers to be the payee for individuals in our services. This service is at no cost to our individuals. We ensure they receive assistance paying their bills, having money for needs and wants and also receive some spending money. Previously the regional office in our area was acting as payee; however, this is a service they chose to drop and no longer offer. At this time we have around 50 individuals we are payee for.

## Stakeholder Satisfaction Survey Results

### Stakeholder Satisfaction Survey

(percentages based off of total responding surveys)

#### Overall rating of their knowledge of our services:

- ◆ 17 rates as “Excellent”
- ◆ 50% rates as “Good”
- ◆ 33% rates as “Fair”

#### Overall rating on MCSDD visibility in the community:

- ◆ 33% rates as “Good”
- ◆ 67% rates as “Fair”

#### Overall rating on how well they were kept informed of MCSDD community involvement

- ◆ 33% rates as “Good”
- ◆ 50% rates as “Fair”
- ◆ 17% rates as “Poor”

#### Overall rating on the interactions/relationships MCSDD has within our community”

- ◆ 33% rates as “Good”
- ◆ 67% rates as “Fair”

NOTE: This survey was completed by community businesses and residents.

# Marion County Services



## for the Developmentally Disabled

12 Northport Plaza  
Hannibal, MO 63401  
Phone: 573-248-1077  
Fax: 573-248-2978  
[www.mcsdd.com](http://www.mcsdd.com)

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